

Geriatrics Case Management

Basic case management services are provided free to all patients at the UNC Geriatrics Clinic. For patients who want more frequent, intensive, or personal support, a **geriatric case manager** (also known as a “senior care manager”) can be hired. They are like a "professional relative" who can help identify needs and find ways to meet them. Long-term care insurance may cover this service, but most people have to pay out-of-pocket for a care manager. Rates vary greatly, from as little as \$50 to as much as \$200 per hour; monthly rates may apply.

What Do Geriatric Case Managers Do?

- Evaluate patient & caregiver needs
- Discuss care options
- Create a long-term care plan
- Coordinate appointments
- Find respite care and home care
- Obtain needed medical equipment
- Provide or arrange transportation
- Help complete paperwork

Area	Name	Contact Info	Notes
Durham County and Orange County	Ellen Borenstein, Nanci Greger-Holt, and Dana Duppen	Dignified Living (around \$100/hour) 919-428-3698 or ellen@dignifiedlivingnc.com	Certified in geriatrics & dementia Experienced in Duke and UNC
Triangle Area (central NC)	Meike Wiest	Arosa (formerly LifeLinks) 919-378-1121 or Meike@lifelinks.care	Able to assist with guardianship. May refer to other individuals.
Chapel Hill and Durham area	Shoshana Funk, LCSW	Jewish for Good (Jewish Family Services) 919-354-4936 or sfunk@jewishforgood.org	Open to everyone, even if the patient and family are not Jewish
Chapel Hill area	Madelyn Ashley, RN	Senior Transitions of North Carolina 919 240 7476 or caringforseniors@aol.com	RN with 35+ years of experience, including 10 years as a case mgr.
Chapel Hill area	Beth Levine	Levine Aging Care 919-418-7007 or beth@levineac.com	Flexible rates (\$40-100/hour). Not taking new referrals as of 6/2022.
Chapel Hill area	Kathy Keating	circlesofcare1@gmail.com	Dementia and psychology specializations. 25 yrs experience
Chapel Hill area	Shannon Crane	mshannonc@aol.com	Her high-powered patients love her. Dementia specialization
Raleigh, Durham, Chapel Hill, Cary	Liisa Ogburn (yes, that spelling is correct!)	Aging Advisors 919-827-7700 or liisaogburn@agingadvisorsnc.com	Only for placement consultations (assisted living, etc.)

Please note: These providers have been recommended by patients at the UNC Geriatrics Clinic, but your experiences may vary. No recommendation or warranty is made or implied. Verify all information and inquire about rates, benefits provided, etc. before signing any agreement. Updated 5/3/2022